

**From:** Tom Fennell  
**To:** Microsoft ATR  
**Date:** 1/14/02 11:06pm  
**Subject:** Microsoft Settlement

To whom it may concern:

I have sent a previous message quite a while ago but I am sending another to state my feelings on this lawsuit. I have been using computers for many years now. I became involved before there was a company named Microsoft. In those old days, computers were a real challenge to operate. Then Microsoft came along and changed things forever. Their development of an operating system which took all of the confusion out of the normal users hands was a godsend. In all of the years since the introduction of their first system, I have never had a really serious problem with their so called "bundling" of various other software packages within their operating systems. I have used Netscape as my browser with no problems. In no way did the operating system ever interfere with my choice of browsers.

I help many people with their computer systems as a hobby in my retirement. I never hear any negative comments from anyone regarding problems with their operating systems (Microsoft Windows 95, 98, ME). Yes, they experience problems but it is usually related to their inexperience in operating their systems. Yes, they do experience conflicts with programs but they can usually be resolved. All of the resources that have been expended against Microsoft is a waste of taxpayers money and should be stopped. I urge you to look at this and find a way to resolve this in a fair and reasonable manner. The longer this drags on the more damage our economy will suffer especially in the present state of the economy of the United States and also the world economy.

Respectfully,  
Tom Fennell  
La Quinta, Ca.